

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



September 12, 2017

### **Notification of Provider Submitted Appeals**

In an effort to more efficiently process Provider submitted appeals, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will no longer contact providers via a letter or telephone call when an appeal will be overturned resulting in a reprocessed claim. As of October 1, 2017, the notification of an overturned appeal will only occur via a provider's remit showing the result of the reprocessed claim. If an appeal is upheld, partially or entirely, the provider will continue to be informed of this decision via a letter.

### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200 or 1-800-262-0820**.

QP28-17

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L264R03 (12/13)