

PROVIDER BULLETIN

PROVIDER INFORMATION



July 17, 2017

PCA Agencies Requirements

This Bulletin is a reminder of the existing requirement for Personal Care Assistant providers to provide culturally appropriate services.

Personal Care Assistant (PCA) agencies that are contracted with Blue Plus are required to provide culturally appropriate services to Limited English Proficiency subscribers. Individual PCA's are required to speak the same language as the subscriber to whom they provide care. Therefore, Interpreter services are not a covered service when billed separately in association with PCA Services.

Products Impacted

- Prepaid Medical Assistance Program (PMAP)
- MinnesotaCare
- SecureBlue (HMO SNP)
- Minnesota Senior Care Plus (MSC+)

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.