

PROVIDER BULLETIN

PROVIDER INFORMATION



July 11, 2017

Concurrent Review for Inpatient Hospital Services at Select Facilities

To help ensure that subscribers receive the appropriate level of care while admitted for acute inpatient hospital stays, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is implementing certain concurrent review protocols beginning with select facilities effective for admissions on and after September 1, 2017.

Provider facilities for whom this initiative will be effective for admits on or after September 1, 2017, will receive additional information from their Blue Cross Contract Manager to assist with the ease and accuracy of administering this initiative. If you have not been contacted by your Blue Cross representative, this program does not apply to you at this time. This program may expand throughout 2017-2018, and impacted providers will receive additional information if these requirements are expanded. Medicare supplement benefit plans are excluded from review.

Products Impacted:

- Commercial
- Prepaid Medical Assistance Program (PMAP)
- MinnesotaCare
- SecureBlue (MSHO)
- Minnesota Senior Care Plus (MSC+).

Definitions

"Concurrent review" means ongoing review during the member's care, to ensure that it meets established medical criteria in a timely manner and certifies the necessity, appropriateness, and quality of services during an inpatient admission.

Concurrent review requirements

Providers have a contractual obligation which is further described in Chapter 4 of the online Blue Cross Provider Policy and Procedure Manual to adhere to care management programs. These efforts help both Providers and Blue Cross assure subscribers are receiving appropriate care.

Blue Cross will use criteria set forth by McKesson InterQual and Minnesota Health Care Providers (MHCP) Manual, in conducting a medical necessity review for the admission.

Failure to provide complete and accurate evidence of appropriate medical necessity may result in claim denials as provider liability.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.