

PROVIDER BULLETIN

PROVIDER INFORMATION



June 12, 2017

Minnesota Senior Health Options Model of Care Requirements

Background

SecureBluesm is Blue Plus' Minnesota Senior Health Options (MSHO) plan, a Fully Integrated Dual Eligible Special Needs Plan (SNP) in which Medicare and Medicaid benefits and services are integrated into one benefit package. The SecureBlue Model of Care describes the management, procedures, and operational systems necessary to provide access to services and coordination of care to our membership.

Provider Responsibility

The Centers for Medicare & Medicaid Services (CMS) requires all providers and appropriate staff to complete Model of Care training on an annual basis. Providers must document and maintain training completion records and provide such records to Blue Plus upon request to validate that the training has been completed.

The Model of Care training is available online as a PowerPoint presentation at https://www.bluecrossmn.com/carecoordination/public/BluePlus_MOC_Training%202015.pdf

Importance of Model of Care Training

Blue Plus is committed to maintaining strong, collaborative partnerships with our providers to ensure they have easy access to the information and tools necessary to provide the highest quality, evidence-based care. We therefore work with our provider partners to validate that mandated and regulated activities such as Model of Care Training occur and assist providers in identifying and overcoming any barriers to training completion. Your Blue Plus Provider Service Agreement reflects these commitments. Because compliance is critical, if a provider fails to complete the CMS required training and remains non-compliant, they may be required to develop a Corrective Action Plan or be subject to other remediation activities.

Questions?

If you have questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.