

PROVIDER BULLETIN

PROVIDER INFORMATION



May 18, 2017

AOR No Longer Required for Submission of Organization Determinations for Platinum Blue Subscribers

For Platinum Blue Subscribers, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will no longer require the Appointment of Representative form (AOR) to be submitted with the Organization Determination form which is used in circumstances where the payment for an item or service may be denied as non-covered for Medicare services.

Effective immediately, Blue Cross Participating Providers are no longer required to include the AOR with their Organization Determination request.

In accordance with Medicare requirements, providers should assure that all services are Medicare eligible prior to rendering services.

Medicare National and Local Coverage Determinations (NCD & LCD) specify coverage criteria including specific documentation requirements which providers must follow. See link to searchable Medicare Coverage Database below.

If there are questions regarding whether a service or item will be covered, providers may submit a request for an organization determination prior to rendering services.

If non-covered services are provided without an organization determination from Blue Cross, these services will be denied as provider responsibility. However, if the provider informs the subscriber of the unfavorable organization determination, and the subscriber continues to request the services or items, the claim will deny as subscriber responsibility.

For details about which item, test, or service is covered by Medicare, see the comprehensive list at the Centers for Medicare & Medicaid Services website below.

Resources:

- <http://www.medicare.gov/coverage/is-your-test-item-or-service-covered.html>
- <http://www.cms.gov/medicare-coverage-database/overview-and-quicksearch>.
- Blue Cross Pre-Authorization/Pre-Certification forms:
https://www.bluecrossmn.com/Page/mn/en_US/forms-and-publications
(Select “forms – precertification and preauthorization” and choose the appropriate form)

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.