

PROVIDER BULLETIN

PROVIDER INFORMATION



May 16, 2017

Change to Administration of Interpreter Services for MHCP Subscribers

Effective July 1, 2017, Blue Plus is implementing a change to the process for delivering interpreter services for Minnesota Health Care Programs (MHCP) subscribers. Blue Plus will require that Behavioral Health clinics arrange for the provision of interpreter services provided to Blue Plus MHCP subscribers for an upcoming appointment at the time that the appointment is scheduled.

Blue Plus will be notifying MHCP subscribers that when they call to schedule the appointment, the subscriber must inform the behavioral health clinic that an interpreter will be needed for their scheduled visit. Providers may use their own qualified face-to-face interpreters, virtual services or language lines to satisfy this requirement.

Blue Plus has a relationship with a company that provides a video solution to clinics for delivering interpreter services. For behavioral health clinics interested in exploring this option, please send an email expressing your interest along with the clinic contact information to interpreterservices@bluecrossmn.com.

Interpreter services must be billed by the behavioral health clinic and provided in association with a covered service. Services must be billed on an individual claim line on the 837P transaction using procedure code T1013 in 15 minute increments. At least 8 minutes of interpreter services must be used in order to bill one unit of service. Affiliate the supervising provider to the individual claim line for interpreter services.

To assist MHCP subscribers in accessing interpreter services that are not provided at a behavioral health clinic, Blue Plus will continue to maintain an interpreter network and will arrange for appropriate services for eligible subscribers.

Products Impacted

- Prepaid Medical Assistance Program (PMAP)
- MinnesotaCare
- SecureBlue (HMO SNP)
- Minnesota Senior Care Plus (MCS+)

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.