

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



April 10, 2017

### **Appointment Accessibility Survey**

On April 11, 2017, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) mailed Appointment Accessibility Survey letters to each clinic address for the following types of providers:

- Behavioral Health Prescriber (psychiatrists, etc.)
- Behavioral Health Non-Prescriber (LP, LICSW, LMFT, etc.)
- Cardiology
- Obstetrics/Gynecology
- Oncology
- Orthopedics

This survey will help monitor the availability of important appointments for Subscribers and ensure that the Subscribers, who are your patients, are able to receive needed care in a timely manner. As a participating provider, Blue Cross knows you support these collaborative efforts to achieve Quality Improvements and support the best possible care for your patients. Aggregate results of this survey will be shared in a Provider Press publication later this year to enable our provider partners to view the progress made in this important area.

As communicated in the letter, please complete a separate survey for each clinic location no later than **May 15, 2017**.

### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

QP8-17

Distribution: Mailed to impacted providers and available on [providers.bluecrossmn.com](https://www.bluecrossmn.com/providers/bluecrossmn.com). <https://www.bluecrossmn.com/healthy/public/personal/home/providers/forms-and-publications>

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