

PROVIDER BULLETIN

PROVIDER INFORMATION



March 6, 2017

Drug-Related Prior Authorization for Growth Hormone

Effective May 1, 2017, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will transition the handling of Growth Hormone prior authorizations (PA) to Prime Therapeutics as a pharmacy benefit only for Minnesota Health Care Programs: Blue Advantage Prepaid Medical Assistance Program (PMAP), Minnesota Senior Care Plus (MSC+), and Minnesota Care. The MHCP Growth Hormone prior authorizations will continue to use the MHCP clinical criteria.

As stewards of healthcare expenditures for our subscribers, we are charged with ensuring they receive the highest quality, evidence based care. One method for doing so is through the PA process. The primary purpose of the PA process is to ensure that evidence based care is provided to our subscribers, driving quality, safety, and affordability.

Products Impacted

Minnesota Health Care Programs: Blue Advantage Prepaid Medical Assistance Program (PMAP), Minnesota Senior Care Plus (MSC+), and Minnesota Care.

CoverMyMeds (CMM) Prior Authorization Request Service

Providers can submit electronic PA (ePA) drug requests for Blue Cross members who have pharmacy benefits through Blue Cross by either submitting a request through [CoverMyMeds's](#) free web portal or by sending an electronic NCPDP file to Prime through an integrated Electronic Medical Record (EMR) system during the e-prescribing process. You may access CMM at www.covermymeds.com. Select Help (top right of the web page) to view Provider and Pharmacist FAQs and Support tutorials (3-5 minutes), including live online chat support to help you get started. You will need to open a CMM account to submit requests using the portal. PA requests may also continue to be faxed to their review destination external to the CMM portal, as is the current practice.

Note: CMM is currently not available for Federal Employee Program® (FEP), and Taft-Hartley products. Prior authorization requests for these segments should continue to be faxed to their review destination external to the portal, as is the current practice.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.