

PROVIDER QUICK POINTS

PROVIDER INFORMATION



March 1, 2017

Interpreter Services – Correct Unit of Service Billing

Blue Plus is issuing this Quick Points as a reminder to all participating interpreter agencies.

As you know, the Addendum to the Blue Plus Referral Health Professional Provider Service Agreement for Interpreter Services was renewed on July 1, 2016, and it included the following provision:

Article IV. A Payment and Billing

- Bill only for direct face-to-face, video, or phone service time
- Using service code T1013, bill one unit per 15 time period (at least 8 minutes must be spent in order to count as one unit)

This provision was updated in 2016 and reflects changes to the unit time period as noted above. Participating interpreter agencies must abide by the billing rules and must only bill for direct face-to-face, video, or phone service time spent with the patient. Units of service must be supported by the work order for each visit.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.