

PROVIDER BULLETIN

PROVIDER INFORMATION



January 18, 2017

Prior Authorization Requirements for Gender Dysphoria

Effective March 6, 2017, prior authorization (PA) is required for Gender Confirming Surgery for members with Gender Dysphoria enrolled in Blue Advantage Prepaid Medical Assistance Program (PMAP), MinnesotaCare, Secure Blue (MSHO), and Minnesota Senior Care Plus (MSC+). Applicable criteria is found in the MHCP Provider Manual-Gender Confirming Surgery for People with Gender Dysphoria. Below is the link for drafted criteria:

https://mn.gov/dhs/assets/2016-hsac-minutes_tcm1053-265574.pdf

Providers can verify subscriber eligibility through the Availity portal solution, on their website at **Availity.com**.

Additional information

Notification or pre certification of hospital admission is required in all instances.

- Minnesota and/or Participating Providers must submit a pre-admission notification (PAN)
 - (PAN) is defined as a notice of service that does not require medical necessity criteria review to be completed at the time of admission or onset of outpatient service.
- Non-participating and/or Out-of-State Providers must submit a pre-certification
 - Pre-certification refers to the process of reviewing selected, non-emergency procedures/services for medical necessity prior to the member (patient) receiving the procedure/service.

Use the “Inpatient Admission Notification & Pre-Certification Request Form” found on the Blue Cross website under ‘Forms & publications’ then select the category of ‘forms – precertification and preauthorization’ to locate the form to complete and submit.

Services that require PA/Pre-Certification/Notification

Only services on the PA lists require prior authorization/pre-certification/notification. Do not request authorization for services not on the PA lists. Follow the steps below to review the list of services that require a PA.

1. Access the ‘Provider Section’ of the Blue Cross website at **providers.bluecrossmn.com**
2. Under ‘Tools and Resources’ select ‘Medical policy’ then acknowledge the Acceptance Statement.
3. Click on the ‘+’ next to ‘Utilization Management’ and under the ‘Precertification Lists’ select the ‘MN Government Program Pre-Certification/Pre-Authorization List/Notification List’

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.