

PROVIDER BULLETIN

PROVIDER INFORMATION



November 9, 2016

New Notification Requirement for Outpatient Dialysis Services for Commercial Products and Subscribers in Government Programs

In order to initiate early intervention to best support the coordination of diverse care for subscribers with complex health conditions, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is instituting a notification requirement for outpatient dialysis services for subscribers in our fully and self-insured commercial product lines, Minnesota Health Care Programs (MHCP), Secure Blue (Minnesota Senior Health Options), and Platinum Blue (Medicare Cost Plan).

Effective January 1, 2017, Blue Cross will require provider notification of outpatient dialysis services for subscribers. Blue Cross will not be reviewing for medical necessity and prior authorization (PA) is not currently required. Blue Cross is requiring notification as a tool that will help to support coordination of benefits, network and Accountable Care Organization (ACO) education in support of access to all needed health care services, as applicable, and prompt access to care management programs. Subscribers in need of dialysis services have complex health care needs and Blue Cross intends to work with the treatment team and providers to support comprehensive care for subscribers in order to help them achieve optimal results for their complex care.

Upon initiation of outpatient dialysis services please fax the Medicare CMS 2728 form to **651-662-2810**. To access the form use the link below:

<https://www.cms.gov/Medicare/CMS-Forms/CMS-Forms/downloads/CMS2728.pdf>

The CMS 2728 form must be used for both Medicare and non-Medicare subscribers.

- If a subscriber is Medicare eligible, please send a copy of the completed form to Blue Cross.
- If the subscriber is not Medicare eligible, please complete sections A-C and send a copy of the form to Blue Cross.

For administrative simplification and provider ease, Blue Cross chose to utilize one form.

In 2017, Blue Cross anticipates providing a provider portal option to permit electronic entry of this information for outpatient dialysis services. You will be notified if this option becomes available.

Follow the steps below to access new notification and pre-certification/pre-authorization lists on our website:

1. Go to **providers.bluecrossmn.com**
2. Under Tools & Resources, select "Medical Policy," and read/accept the Blue Cross Medical Policy and UM Statement
3. Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select the Commercial or Government Program Pre-Certification/Pre-Authorization/Notification List'

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.