

PROVIDER QUICK POINTS

PROVIDER INFORMATION



September 22, 2016

Claims Filing Rules for Air Ambulance Providers

Blue Cross and Blue Shield Plans, including Blue Cross and Blue Shield of Minnesota, implemented new claims filing rules for Air Ambulance Providers as required by the Blue Cross and Blue Shield Association on April 19, 2015. This Quick Points is a reminder of the information that was previously communicated in Provider Bulletin P21-15.

Claims filing rules apply to **both** Professional (837P) and Facility (837I) claims for transport services; claims should be submitted to the Blue Plan where the patient pickup occurred. These requirements do not apply to Federal Employee Program (FEP) subscribers.

Per the Medicare Benefit Policy Manual, Chapter 10, section 10.4, Air Ambulance Providers are required to submit the point-of-pickup zip code on claims. Please reference the MN Uniform Companion Guides ASC X12 for Health Care Claim 837P/837I when submitting point-of-pickup zip codes.

Compliance requirements on claims include:

837I – N3 – Service Facility location address – Loop 2310E- N403
(requires the nine-digit zip code)

837P – N3 - Ambulance Pickup Location address – Loop 2310E – N403
(requires the five or nine-digit zip code)

Note: Facility claims (837I) submitted without the nine-digit zip code, or submitted without a zip code, or submitted with multiple zip codes will be rejected with CARC code 109 on your provider remittance.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

QP26-16

Distribution: Available on providers.bluecrossmn.com. <https://www.bluecrossmn.com/healthy/public/personal/home/providers/forms-and-publications>