

PROVIDER QUICK POINTS

PROVIDER INFORMATION

November 11, 2015

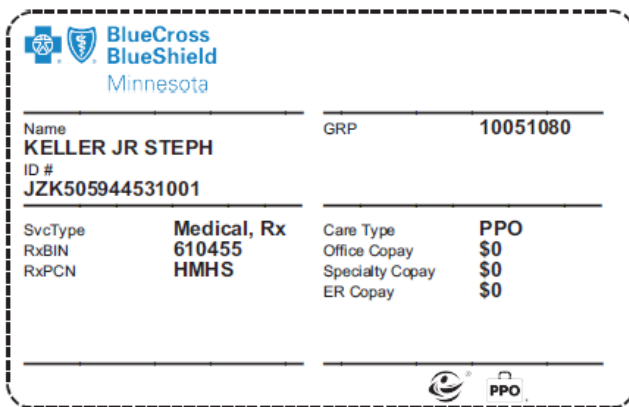
New Operating System – Submitting a Subscriber ID

On November 1, 2015, Blue Cross and Blue Shield of Minnesota (Blue Cross) began migrating subscribers from our legacy operating system to our new operating system. Subscriber migration will continue over the next few years with the goal of having all subscribers migrated to the new operating system by the end of 2018.

Subscribers who have migrated to the new operating system can be identified by a group number that is eight digits with no alpha character or dashes (an example is: 10051080). Subscribers who have not migrated to the new operating system will have a seven character group number consisting of alpha and numerical characters and a dash (an example is: AP009-HS).



The Subscriber ID for subscribers who have migrated to Blue Cross's new operating system contains 15 characters. It consists of 3 alpha characters (alpha prefix) followed by 12 numbers. **All 15 characters must be submitted on claims and eligibility and benefit requests in order to process correctly.** Please submit the Subscriber ID exactly as it appears on the Subscriber ID card.

ID card example for a subscriber that has migrated to Blue Cross's new operating system:



BlueCross
BlueShield
Minnesota

Name	GRP	10051080	
KELLER JR STEPH			
ID #	JZK505944531001		
SvcType	Medical, Rx	Care Type	PPO
RxBIN	610455	Office Copay	\$0
RxPCN	HMHS	Specialty Copay	\$0
		ER Copay	\$0

  PPO

Questions?

If you have questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.