

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



October 29, 2015

### **New Operating System – Institutional Claim Submissions**

On November 1, 2015, Blue Cross and Blue Shield of Minnesota (Blue Cross) will begin migrating subscribers from our legacy operating system to our new operating system. Subscriber migration will continue over the next few years with the goal of having all subscribers migrated to the new operating system by the end of 2018.

Subscribers who have migrated to the new operating system can be identified by a group number that is eight digits with no alpha character or dashes (an example is: 10051080). Subscribers who have not migrated to the new operating system will have a seven character group number consisting of alpha and numerical characters and a dash (an example is: AP009-HS).

Through internal claims testing, Blue Cross has identified scenarios that will cause Institutional claims to reject in our new operating system where our current legacy operating system would have allowed the claims to process. In order to reduce the risk of rejected claims, Blue Cross is providing these Institutional claim submission reminders.

#### **Operating Physician**

The Operating Physician is submitted in Loop 2310B, Segment NM1.

The Operating Physician must be submitted on **Outpatient** Institutional claims when the Revenue Code is within the ranges 0360-0369 or 0490-0499 or when the HCPCS code submitted is in the range 10000-69999.

The Operating Physician must be submitted on **Inpatient** Institutional claims when the Revenue Code is within the ranges 0360-0369, 0490-0499 or 0750-0759.

#### **Interim Claims**

If the Institutional claim is submitted with a Bill Type of XX2 (Interim – First Claim) or XX3 (Interim – Continuing Claim), the Patient Status Code must be 30 (Still Patient).

#### **Date of Death**

Occurrence Code 55 and the date of death must be submitted in Loop 2300, Segment HI when the following Patient Status Codes are submitted:

- 20 (Expired)
- 40 (Hospice Only, Expired at Home)
- 41 (Hospice Only, Expired in a Medical Facility)
- 42 (Hospice Only, Expired – Place Unknown)

#### **Additional Information**

For additional information about submitting this data on Institutional claims, please refer to: “ASC X12/005010X223A2 Health Care Claim: Institutional (837). Version 10.0 Adopted into rule on June 1, 2015”.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.