

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



May 27, 2016

### **Update on United Concordia Dental National Fee for Service Network for Medical Dental Services**

On January 8, 2016, Blue Cross and Blue Shield of Minnesota (Blue Cross) notified dental providers that effective January 1, 2016, the dental network was changing for medical/dental services that may be covered under a health plan (i.e., TMJ, cleft lip/palate, oral surgery, etc.). This change was for commercial market business including individual coverage, group, State of Minnesota and Federal Employee Program<sup>®</sup> (FEP) plans. The January letter indicated that Blue Cross will be transitioning to utilize the United Concordia Dental (UCD) “National Fee for Service” (NFFS) network beginning June 1, 2016 and would provide a period of transition coverage from January 1, 2016 through May 31, 2016 for members receiving acute and non-acute services from a provider previously in-network prior to the transition period.

At this time, Blue Cross is extending the transition period through December 31, 2016 and intends to begin utilizing the UCD NFFS network effective January 1, 2017.

In the interim, Blue Cross will continue to process eligible claims for services incurred between January 1, 2016 and December 31, 2016 at the in-network level of benefits for the above named market segments. As of January 1, 2017, all dental specialties, including DDS and oral surgeons, will need to be contracted and credentialed through UCD and included within the NFFS network in order for eligible claims to be processed at the in-network level of benefits. Questions regarding credentialing/contracting with UCD and the NFFS network should be directed to UCD at **1-800-332-0366**.

Please be advised Blue Cross is reviewing and adjusting claims accordingly. If you have questions or concerns regarding claims that may be subject to reprocessing, please contact provider services for assistance. We appreciate your patience during this reprocessing. Claims for eligible services remain subject to the subscriber’s benefit and code edits.

#### **Questions?**

If you have any additional questions on this Provider Quick Points, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.