PROVIDER BULLETIN PROVIDER INFORMATION



April 22, 2016

Blue Cross Contracts with SecureCare to Manage the Chiropractic Network

Effective October 1, 2016, Blue Cross and Blue Shield of Minnesota (Blue Cross) will no longer hold direct contracts with Chiropractors. Per the Provider Service Agreement, Blue Cross must give providers 130 days' notice prior to termination. This Bulletin serves as such notice.

Blue Cross has contracted with SecureCare (SCC) to manage certain components of its Chiropractic network. SCC will assume responsibility for network management, provider education, contract management, and credentialing. Providers who wish to continue servicing Blue Cross subscribers at the in-network level after September 30, 2016, must register and contract with SCC by June 30, 2016, to ensure there are no gaps in their participation status.

Providers who are currently participating in the Blue Cross Chiropractic network will be receiving a welcome packet from SCC within the next two weeks. This packet will include information about SCC and the services they provide, contracting requirements, instructions, and a log in ID that will allow you to log in to the SCC system and begin the contracting process.

Both Blue Cross and SCC are organizations dedicated to the development and recognition of your practice and profession. Some key features of the SCC relationship include:

- Review by licensed peer providers
- Provider report cards
- Continued access to Blue Cross subscribers
- Access to a state-of-the-art EDI platform
- Best practices and quality improvement programs

Please start the contracting process with SCC by visiting their website at www.securecarecorp.com and complete the credentialing registration form under the Credentialing tab. If you have any questions about this relationship, please contact provider services at (651) 662-5200 or 1-800-262-0820.