

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



July 27, 2016

### Prescription Drug - Electronic Prior Authorization (EPA) Drug Requests

In Minnesota, [state law](#) requires Health Providers and Plans to exchange prescription drug prior authorization (PA) requests electronically to support the industry movement toward electronic PA processing and away from paper and fax-based workflows. Blue Cross and Blue Shield of Minnesota (Blue Cross) has contracted with Prime Therapeutics (Prime) and CenterX to provide network solutions and online web-portals to meet these requirements.

To determine if a drug requires a PA, see the [Pharmacy Utilization Management](#) and [Pre-Certification/Pre-Authorization List](#) criteria for each line of business on our Blue Cross website. Note: Pharmacy drug reviews are completed by Prime. Medical drug reviews are completed by Blue Cross unless noted with "Prime Therapeutics" in the Pre-Certification/Pre-Authorization lists.

#### To Review Pre-Certification/Pre-Authorization Lists:

1. Go to: [Providers.bluecrossmn.com](http://Providers.bluecrossmn.com)
2. Click the 'Medical Policy' link in the 'Tools and Resources' section
3. Click the 'I Accept' button and then select 'Utilization Management' on the next screen.

### Pharmacy Drug - Prior Authorization Requests

Providers can submit ePA drug requests for Blue Cross subscribers who have pharmacy benefits by either submitting an online request through Prime's [CoverMyMeds](#) free web portal or by sending an electronic NCPDP file to [Prime](#) through an integrated Electronic Medical Record (EMR) system.

### Medical Drug - Prior Authorization Requests

For specialty drugs covered under a Blue Cross subscriber's medical benefits, Providers can submit medical drug ePA requests either through our free [Availity](#) provider portal or sending a NCPDP standard XML file feed to Blue Cross through CenterX. For information how to transmit an NCPDP file, providers should contact their EMR vendor and/or [CenterX](#) at **1-855-236-8379** for technical setup assistance.

#### To submit an online specialty medical drug PA request through Availity:

1. Log onto [Availity.com](http://Availity.com)
2. Click on 'Payer Spaces' in the upper right corner
3. Select *BlueCross and BlueShield MN portal* option
4. Select the *Resources* tab
5. Locate and click the 'Prior Authorization - Medical Drug Online Request Form' link
6. Select and submit your organization information
7. Select the option in the menu bar to create a New Case (PA request)
8. Navigate through the questions to submit a New Case
9. You will receive confirmation when a form is submitted electronically

### Additional Information

- Prescription Pharmacy authorizations for subscribers who do not have Blue Cross pharmacy benefits should submit PA requests to the subscriber's Pharmacy Benefit Manager (PBM). Note: Subscriber ID cards with: RxBIN 610455 and RxPCN: PGIGN or HMHS, on the front, indicates when a subscriber has Prime as their PBM.
- Misrouted authorizations will be returned to providers.
- Blue Cross will continue to accept Medical drug prior authorizations by mail and fax, you do not need to re-submit them electronically.

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