

PROVIDER QUICK POINTS

PROVIDER INFORMATION



July 26, 2016

Medicare Stars Center of Excellence

Blue Cross and Blue Shield of Minnesota (Blue Cross) is committed to partnering with providers to improve clinical outcomes for the Medicare beneficiaries we jointly serve. As part of our ongoing efforts, Blue Cross will be encouraging patients to discuss preventive screenings with their provider. Blue Cross will be offering Medicare members reward cards for completing recommended screenings.

Beginning in late July 2016, Blue Cross will mail reminders and in home testing kits to your attributed, eligible patients with care gaps in the following measures:

- Colorectal Cancer Screening (in home testing kit)
- Breast Cancer Screening (reminder)
- Diabetes Care;
 - ✓ A1c testing (in home testing kit)
 - ✓ retinal eye exam (reminder)
 - ✓ nephropathy screening (in home testing kit)

Each member may receive up to three (3) kits and the testing kits will include instructions for completion and submission. We will be posting more specific information regarding patient communications on the Star Rating Provider website in the coming weeks.

Notification of results

Patients will be instructed to send the home kit sample(s) to Home Access Health Company (HAHC). Once HAHC receives the sample(s) and completes the testing, the results will be sent to both the patient and the member's Primary Care Physician.

- Negative results will be sent by letter alone.
- Positive results will be communicated first by phone followed by an "Alert value" letter or fax.

We appreciate your assistance and are excited to offer these convenient screening options to your patients.

If you have any questions or require additional information/clarification, please send an email to the ProviderStars@bluecrossmn.com mailbox.