

PROVIDER BULLETIN

PROVIDER INFORMATION



May 9, 2016

Reminder: Pre-Certification and Concurrent Review Requirements for Medicare Skilled Nursing Facility Services for SecureBlue (MSHO) Subscribers

Effective September 1, 2014, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) expanded pre-certification and concurrent review requirements for admissions for Medicare skilled nursing home services (SNF). This applied to all providers in Minnesota and bordering counties. Pre-certification and concurrent reviews apply to health services provided to dually eligible SecureBlue (MSHO) subscribers. The information below was previously published on July 1, 2014, in Provider Bulletin P17-14.

Benefit information

Providers should use the electronic eligibility and benefits transaction (270) or the Availity web portal at **Availity.com**, to obtain subscriber benefits prior to beginning services. Pre-certification cannot be entered unless benefits have been verified. Please validate benefits via one of the methods listed above prior to contacting the plan to submit your pre-certification request. If you need additional benefit clarification after using the 270 transaction or checking the Availity web portal, you may call **(651) 662-5200** or **1-800-262-0820**.

Pre-certification requirements

Provider will obtain pre-certification from Blue Cross before admitting a subscriber. If admission is emergent or after business hours, provider will obtain pre-certification within two (2) business days after the admission.

Note: SecureBlue (MSHO) skilled admits will not be accepted if submitted on the Minnesota Department of Human Services (DHS) PMAP Communication Form. The PMAP Communication Form should only be used to notify Blue Cross of admits for Blue Advantage Minnesota Senior Care Plus (MSC+) subscribers.

Providers must obtain pre-certification by calling Blue Cross at **(651) 662-5540** or **1-800-711-9868**.

At the time of pre-certification, a date will be established to conduct concurrent review.

Concurrent review requirements

Providers will obtain additional authorized days (concurrent review) by completing the Inpatient Admission Notification & Pre-Certification Request form located on our website at **providers.bluecrossmn.com**. Fax the form along with relevant clinical information to **651-662-4022**.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.