PROVIDER QUICK POINTS
PROVIDER INFORMATION

BlueCross
BlueShield
Minnesota

May 4, 2016

Operating System Remit Differences – Subscriber Payments

On November 1, 2015, Blue Cross and Blue Shield of Minnesota (Blue Cross) began migrating subscribers from our legacy operating system to our new operating system. Subscriber migration will continue over the next few years with the goal of having all subscribers migrated to the new operating system by the end of 2018.

Subscribers who have migrated to the new operating system can be identified by a group number that is eight digits with no alpha character or dashes (an example is: 10051080). Subscribers who have not migrated to the new operating system will have a seven character group number consisting of alpha and numerical characters and a dash (an example is: AP009-HS).

This Quick Point is being published to clarify a difference providers will see on provider remits when payment is made to the subscriber.

Claims that are processed on our legacy operating system, wherein payment is made only to the subscriber, are not included in provider remits.

Claims that are processed on our new operating system, which result in payment to the subscriber, will be included in provider remits. The amount paid to the subscriber will be listed at the line level, in the CAS segment, with Patient Liability (PR) and CARC 100. This information will also be available to registered providers on the Availity web portal at **Availity.com** via the Remittance Viewer.

Questions?
If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.