

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



February 23, 2016

### **Common Carrier and Special Transportation Providers Billing Code Clarification**

*This Quick Points includes additional information to further clarify Provider Bulletin P31R1-15 that was published on October 15, 2015, and Provider Bulletin P31-15 that was published on August 27, 2015.*

Effective November 1, 2015, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) implemented new codes and/or modifiers for Deadhead (No Passenger in the Vehicle), Wait Time, and Multiple Rider services provided by Common Carrier and Special Transportation providers. Providers have contacted us with questions on how to bill the new modifiers. The information below explains how to bill the new modifiers.

#### **Multiple Riders Modifier:**

TK – extra patient or passenger, non-ambulance.

This modifier should be used on both the base rate and mileage code when billing for transport of multiple riders. The modifier requires the narrative to be entered with a numeric value 1 through 9. Using this modifier should be noted in loop 2400 on the 837P when entering the narrative.

#### **Deadhead (No Load Miles) Modifier:**

TP – medical transport, unloaded vehicle.

This modifier should be used with the mileage code. It should be billed as a separate line of mileage code with the approved miles. The miles will equal the units of service.

As a reminder Deadhead requires pre-approval from Blue Cross prior to rendering the transportation service. Call BlueRide at **(651) 662-8648** or **1-866-340-8648** for requests for Deadhead. The first 10 miles of the Deadhead mileage are not reimbursable. Trip confirmation numbers should be included in the prior authorization field (loop 2300 on the 837P). Claims missing the Trip confirmation in the Prior Authorization fields will reject. As a reminder you should bill in units of service for the wait time, versus the actual wait time that was done/approved.

The Blue Plus Manual, Chapter 3 and the Blue Cross Provider Policy and Procedure Manual, Chapter 11 (Public Programs) will be updated to reflect this information as well as how to bill in units of service.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.