

PROVIDER QUICK POINTS

PROVIDER INFORMATION



December 30, 2015

New Operating System – Outpatient Professional Claims will Reject if Submitted with an Admission or Discharge Date

On November 1, 2015, Blue Cross and Blue Shield of Minnesota (Blue Cross) began migrating subscribers from our legacy operating system to our new operating system. Subscriber migration will continue over the next few years with the goal of having all subscribers migrated to the new operating system by the end of 2018.

Subscribers who have migrated to the new operating system can be identified by a group number that is eight digits with no alpha character or dashes (an example is: 10051080). Subscribers who have not migrated to the new operating system will have a seven character group number consisting of alpha and numerical characters and a dash (an example is: AP009-HS).

A difference has been identified in the processing of professional claims with an outpatient place of service between the legacy operating system and the new operating system. Professional claims billed with an outpatient place of service will reject if an Admission and/or Discharge Date are submitted on a claim processed on the new operating system. This rejection is supported by the HIPAA 837 Professional Transaction Implementation Guide, “ASC X12/005010X222A1 Health Care Claim: Professional (837) (Copyright © 2008, Data Interchange Standards Association on behalf of ASC X12. Format © 2008, ASC X12. All Rights Reserved)”.

The submission rule in the implementation guide for Loop 2300, Segment DTP – Date - Admission is, “Required on all inpatient medical visits. If not required by this implementation guide, do not send.”

The submission rule in the implementation guide for Loop 2300, Segment DTP – Date – Discharge is, “Required for inpatient claims when the patient was discharged from the facility and the discharge date is known. If not required by this implementation guide, do not send.”

If a claim rejects for this reason, remove the Admission and/or Discharge date and resubmit the claim.

While professional claims billed with an outpatient place of service that are processed on Blue Cross’s legacy operating system will not reject if billed with an Admission or Discharge date, Blue Cross recommends adopting the above submission standard for all subscriber claims.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.