

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



December 16, 2015

### **Transition of Care/Continuation of Care for Minnesota Health Care Programs Subscribers**

The purpose of this Quick Points is to inform you regarding the transition of care for services which have prior authorizations from a previous health plan. Beginning January 1, 2016, Blue Plus expects an influx of a significant number of new subscribers as a result of changes in Minnesota Department of Human Services (DHS) contracting for Prepaid Medical Assistance Program (PMAP), MinnesotaCare, Minnesota Senior Care Plus (MSC+) and SecureBlue<sup>SM</sup> (HMO SNP).

In order to ensure continuous service for transitioning subscribers, please refer to the information below regarding existing prior authorizations.

#### **Surgical/Transplant/Durable Medical Equipment Prior Authorizations**

If a subscriber is new to Blue Plus and has a current authorization in place from another plan or DHS FFS, Blue Plus will honor this authorization within the timeframe already approved. However, Blue Plus will require a copy of the authorization be faxed with a request for authorization to: **651-662-2810**.

Blue Plus may require that the subscriber receive services from a plan provider, if the transition would not cause undue hardship on the subscriber and is clinically appropriate.

#### **PCA/Home Care Transition**

If the subscriber has a current authorization, Blue Plus will require a copy of the authorization be faxed with a request for authorization to: **651-662-4022** or **1-866-800-1665**.

Blue Plus will continue the subscriber's current authorization until either we perform a new review, there is a change in the subscriber's condition, or the authorization expires. Blue Plus may require that the subscriber receive services from a plan provider, if the transition would not cause undue hardship on the subscriber and is clinically appropriate.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.