

PROVIDER QUICK POINTS

PROVIDER INFORMATION



October 16, 2015

New Medicare Star Ratings Program Provider Website

Blue Cross and Blue Shield of Minnesota is pleased to introduce the Medicare Star Ratings Program provider website.

The Star Ratings Program was introduced as part of the Affordable Care Act and is intended to measure the overall quality of care and services provided to Medicare beneficiaries. Annually, the Centers for Medicare & Medicaid Services (CMS) assigns Medicare Advantage plans an Overall Star Rating based on 44 program measures in the following three focus areas:

1. Clinical Quality (prevention and chronic care)
2. Member Satisfaction (CAHPS) and Perceptions of Health (Health Outcomes Survey also known as HOS)
3. Health Plan Operations

Our website includes best practices and resources to improve the quality of care delivered to the members we jointly serve. We look forward to working with you on this important program.

How to access the website

The link below will take you to the main provider page. Click on “Star Ratings Program” link under “Tools and Resources” to access the information.

<https://www.bluecrossmn.com/healthy/public/personal/home/providers/>