

# PROVIDER BULLETIN

## PROVIDER INFORMATION



September 9, 2015

### **Operating System Grouper Update Timing Differences**

On November 1, 2015, Blue Cross and Blue Shield of Minnesota (Blue Cross) will begin migrating subscribers from our legacy operating system to our new operating system. Subscriber migration will continue over the next few years with the goal of having all subscribers migrated to the new operating system by the end of 2018.

Subscribers who have migrated to the new operating system can be identified by a group number that is eight digits with no alpha character or dashes (an example is: 10051065). Subscribers who have not migrated to the new operating system will have a seven character group number consisting of alpha and numerical characters and a dash (an example is: YE508-00).

The purpose of this Bulletin is to advise providers about claims which may be reimbursed differently between the two operating systems.

For reimbursement methodologies that utilize payment groupers (APR-DRG, EAPG, MS-DRG), software updates are performed on a routine basis. As we migrate to our new operating system, our intent is to align the updates for these groupers as closely as possible; however, there will be times when the updates will not be aligned. Due to this timing difference, it is possible that a claim will temporarily group differently on one operating system from another.

Because the version of the grouper being used will be in accordance with your contract, adjustments will not be made to claims based on the timing of the grouper update.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.