

# PROVIDER BULLETIN

## PROVIDER INFORMATION



This Bulletin was revised on October 15, 2015. Please see P31R1-15 for the revision.

August 27, 2015

### Common Carrier and Special Transportation Providers Billing Code Updates

Effective November 1, 2015, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will be implementing new codes and/or modifiers for Deadhead (No Passenger in the Vehicle), Wait Time and Multiple Rider services provided by Common Carrier and Special Transportation providers. Deadhead and Wait Time services require approval from BlueRide prior to the services being rendered. The provider can request approval for the Deadhead and Wait Time services from a BlueRide representative. Providers must submit the confirmation/authorization number in the prior authorization field (loop 2400 on the 837P) for all rides, including Deadhead and Wait Time services. Blue Cross will also be implementing the multiple rider discount as established by the Minnesota Department of Human Services. Eligibility for transportation services must be verified prior to rendering services. Please note that services that are not eligible for reimbursement should not be submitted and will not be paid by Blue Cross.

#### Allowed Base Rate and Mileage Rate Percentages

| Number of Riders | % of Allowed Base Rate Per Person in the Vehicle | % of Allowed Mileage Rate |
|------------------|--|---------------------------|
| 1                | 100  | 100                       |
| 2                | 80   | 50                        |
| 3                | 70   | 34                        |
| 4                | 60   | 25                        |
| 5-9              | 50   | 20                        |
| 10 or more       | 40   | 10                        |

#### Blue Cross will be utilizing these 2 additional modifiers:

TP – medical transport, unloaded vehicle

TK – extra patient or passenger, non-ambulance

#### Deadhead

- Actual loaded miles should be submitted on a separate line
- Deadhead miles should be submitted with the appropriate mileage code and the –TP modifier

#### Multiple Rider

- Submit the base non-emergency transport code with the –TK modifier
  - Report narrative of actual number of riders transported

#### Codes for Wait Times

- T2007 must be used for all Wait Times **except** Stretcher vehicles
- A0420 should only be used for Wait Times for Stretcher vehicles

Transportation claims submitted with dates of service November 1, 2015, or after will be denied if any codes other than those identified in this bulletin are used for Deadhead, Multiple Rider and Wait Time services. All claims continue to be subject to all contract provisions including, but not limited to, timely filing requirements, billing accuracy, and audit of books and records.

#### Questions?

If you have questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.