



# QUICK POINTS

Blue Cross and Blue Shield of Minnesota  
and Blue Plus

December 22, 2008

## BlueCard<sup>®</sup> COB questionnaire

Coordination of benefits (COB) is one of the top denial reasons for BlueCard claims. Effective January 1, 2008, in an effort to reduce claims rejected for the purpose of investigating for other insurance, the Blue Cross and Blue Shield Association required all Blue plans to have a COB questionnaire available to their providers on their websites. As of January 1, 2008, Blue Cross and Blue Shield of Minnesota and Blue Plus made the questionnaire available at **bluecrossmn.com**. Click on “for health care providers”, then “Forms and publications” and in the drop down box click on “forms: other.”

### Fax COB form

Effective January 1, 2009, you may have the member complete the form and then fax it to Blue Cross at **(651) 662-7700**. When Blue Cross receives a questionnaire from you, we will electronically forward it on your behalf to the appropriate Blue plan for the COB update.

### Questions?

If you have any questions, please contact provider service at **(651) 662-5200** or toll free at **1-800-262-0820**.

Please route this information to other interested staff.