



QUICK POINTS

Blue Cross and Blue Shield of Minnesota
and Blue Plus

February 27, 2009

New telephone number for behavioral health providers

Effective immediately, the behavioral health provider service phone number has changed for all Blue Cross and Blue Shield of Minnesota and Blue Plus members *except* for those members that are covered through the Federal Employee Program (FEP).

Phone numbers

All providers, including those who provide behavioral health services, should call provider service at **(651) 662-5200** or **1-800-262-0820** for all Blue Cross or Blue Plus members that are not covered through the FEP.

All providers, including behavioral health providers, should continue to call **(651) 662-5044** or **1-800-859-2128** for FEP members. The ID number for FEP members begins with an “R” followed by eight numeric digits.

Questions?

Representatives are available to answer your questions Monday through Thursday from 8 a.m. to 5 p.m. and Friday from 9 a.m. to 5 p.m.