

# Quick Points



February 2, 2010

## Electronic submission of replacement and cancel claims

Throughout the past year, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) have been making system enhancements and working with providers to prepare for the implementation of the rules required under MN Statute 62J.536 related to submission of claims. Blue Cross began accepting electronic 837 replacement and cancel claims on October 19, 2009.

If you have been waiting to send electronic replacement and/or cancel claims, we encourage you to begin doing so at this time. Blue Cross is still receiving a high volume of traditional adjustment requests and a relatively low number of electronically submitted replacement/cancel claims.

Blue Cross is monitoring compliance of the rules and will communicate a date soon when we will stop accepting traditional adjustment requests submitted on paper and will require adherence to the statute and related rules developed by the MN Administrative Uniformity Committee (AUC).

If you are not yet able to send electronic replacement/cancel claims, Blue Cross along with several other large MN group purchasers has secured the services of Info Tech Global (IGI) to provide free claims submissions for providers. To learn more about submitting claims using the Orbit tool from IGI, please visit their website at [mneconnect.com](http://mneconnect.com).

### Questions?

If you have questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.