

Quick Points



April 23, 2010

Provider-submitted institutional and professional claims

In accordance with Minnesota Statute 62J.536, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will enforce the receipt of electronic institutional and professional claims beginning July 1, 2010. Effective July 1, 2010, Minnesota providers and out-of-state providers who participate with Blue Cross will no longer be allowed to submit institutional and professional claim requests via paper. Providers will be required to adhere to the State of Minnesota Uniform Companion Guide requirements and the Administrative Uniformity Committee (AUC) Best Practices for claims submission. These documents are available on the AUC website at health.state.mn.us/auc under "Guides."

Exceptions

Blue Cross exceptions to electronic enforcement as of July 1, 2010 are as follows:

- Dental-formatted claims
- Pharmacy-formatted claims
- Claims from non-participating providers located out of state in counties that border Minnesota
- Claims submitted by the Veterans Administration (VA)
- Claims submitted by Indian Health Services

Additional information

If you are unable to send electronic institutional and professional claims and/or electronic replacement/cancel claims, Blue Cross along with several other large Minnesota group purchasers have secured the services of Infotech Global, Inc. (IGI) to provide free web-based services for provider data entry of AUC compliant claims. To learn more about submitting claims using IGI, please visit their website at mneconnect.com.

Questions?

If you have questions, please contact provider services at (651) 662-5200 or toll free at 1-800-262-0820.