

# Quick Points



September 23, 2010

## 5010 implementation frequently asked questions

### What are the Blue Cross and Blue Shield of Minnesota (Blue Cross) plans for 5010 implementation?

Blue Cross is currently conducting the internal design and development required for version 5010. We plan to be fully compliant with the Final Rule regarding version 5010 of the HIPAA transactions. Tentatively, we are planning on implementing according to the following general timeline and activities.

2011 1 <sup>st</sup> quarter	Internal testing and testing with Availity
2011 1 <sup>st</sup> - 2 <sup>nd</sup> quarter	Pilot testing with selected providers via Availity
2011 3 <sup>rd</sup> quarter	Dual path production (4010A1 and 5010)
2012 January 1	5010 production only

Note that this is a general timeline and that timelines for specific transactions will vary by transaction. Pilot testing partners will be contacted by Availity. Our timeline will not impact a submitter's timeline for implementation, since our clearinghouse, Availity, will perform conversion between the version the submitter uses and the version which Blue Cross uses.

### Who is Availity?

Availity is the clearinghouse used exclusively by Blue Cross for the exchange of HIPAA transactions. Availity is a leading health care information exchange and provider of e-health transaction services and provides a secure, HIPAA-compliant information exchange. Availity provides both batch EDI and real-time transactions to multiple health plans, via a single point of access.

### Where can I obtain Blue Cross 5010 companion guides?

Per Minnesota state law Blue Cross and Minnesota providers must comply with the 5010 Minnesota Uniform Companion Guides which are currently available on the AUC website at [health.state.mn.us/asa/index.html](http://health.state.mn.us/asa/index.html). Blue Cross has elected to use the Minnesota Uniform Companion Guides for transactions exchanged with all parties including out-of-state providers.

### How can I test my transactions to verify that they are 5010 Minnesota Companion Guide compliant?

The Minnesota HIPAA Collaborative provides a free testing site for 5010 Minnesota Uniform Companion Guide compliance at [mnhipaacollab.org/](http://mnhipaacollab.org/).

### What transactions will Blue Cross implement under 5010?

Blue Cross will exchange in the 5010 version 837 claims (I, P, and D), 835 remittance advices, 270/271 eligibility inquiries and responses, 276/277 claim status inquiries and responses, and 278 referrals and authorizations.

**If my claims are not Minnesota Uniform Companion Guide compliant, will you reject individual claims or all the claims that I submitted in the transaction?**

We will be rejecting at the transaction level (ST-SE) and not at the individual claim level. This means that all claims within the transaction will be rejected for errors in compliance with the Minnesota Uniform Companion Guide compliance such as:

- Errors involving the syntax of segments, segment order, element attributes or numeric values
- Errors involving the use of repeat counts, qualifiers, codes, elements or segments
- Errors involving the balancing of field totals, financial information or summary fields
- Errors involving the use of dependent segments
- Errors involving specific lines of services such as ambulance, chiropractic or home care

For questions regarding transaction compliance or errors such as the above, please contact your vendor or clearinghouse.

To determine if your claims are compliant with Minnesota Uniform Companion Guide requirements, please test them through the Minnesota HIPAA Collaborative free testing site at [mnhipaacollab.org/](http://mnhipaacollab.org/).

**Will Blue Cross support the 277CA health care claim acknowledgment?**

Yes, Blue Cross will support the 277CA transaction as mandated by Minnesota state law and will send them to our clearinghouse, Availity. The clearinghouse that you connect to, whether that is Availity or another of your choosing, should provide options for the processing of the 277CA transactions. Please check with your clearinghouse as to the options they provide and which one best meets your needs.

**Will Blue Cross support the 999 acknowledgment and continue to support the 997 acknowledgment under 5010?**

Blue Cross plans to discontinue sending and accepting 997 acknowledgments with the implementation of 5010. The 999 will replace the function of the 997. We will exchange the 999 acknowledgment between Blue Cross and Availity. The clearinghouse that you connect to, whether that is Availity or another of your choosing, should provide options for the processing of acknowledgments with you. Please check with your clearinghouse as to the options they provide and which one best meets your needs.

**When can I exchange 5010 test files with Blue Cross?**

Blue Cross will test with its clearinghouse, Availity and a small number of pilot submitters via Availity. All other submitters will test either directly with Availity or with their own clearinghouse. Providers will not be required to test with Blue Cross. We expect to test with Availity in the first quarter of 2011.

**How will I know whether to send 5010 versus 4010A1 formats to Blue Cross?**

As a submitter, your 5010 implementation timeline will be independent of ours. Availity will accept both versions (4010A1 and 5010) from submitters and then provide Blue Cross with the version we require on a per transaction basis.

**I have questions for Availity about their 5010 implementation plans. How can I obtain information from them?**

Go to their website and visit their Frequently Asked Questions concerning 5010 implementation located at [availity.com/about-availity/what-is-availity/regulatory-compliance/5010-and-ICD-10/5010/faq-5010.html](http://availity.com/about-availity/what-is-availity/regulatory-compliance/5010-and-ICD-10/5010/faq-5010.html)