

Quick Points



September 23, 2010

Retraction - New turnaround time process for urgent pre-certification and prior authorization requests

The information in this quick points replaces Quick Points QP16-10 titled “New turnaround time process for urgent pre-certification and prior authorization requests” that was issued on September 20, 2010

As part of the new federal health care reform, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will adopt new review timelines for urgent pre-certification and prior authorization requests. On September 20, 2010, the U.S. Department of Labor released Technical Release No. 2010-02, which granted an enforcement grace period until July 1, 2011 regarding the timeframe for reviewing and responding to urgent review requests.

Please disregard the information communicated in the previous quick points. Blue Cross will publish additional information regarding the date and details of its implementation of the federal timeline regulations. In the meantime, Blue Cross will continue to review both urgent and nonurgent requests using current state and federal timeframes.

Questions

If you have questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.