

Quick Points



September 28, 2010

Online access to out-of-area Blue Plan members medical policy and pre-certification lists

Background

Blue Cross and Blue Shield of Minnesota providers are aware of, or are used to having access to the appropriate medical policies and pre-certification/pre-authorization lists through our website for local members. However, when providers are acting as an out-of-area provider for a member covered by another Blue Plan, they are often surprised when the other Blue Plan's medical policy and/or pre-certification/pre-authorization lists differ from our Plan.

Solution

Blue Cross and Blue Shield of Minnesota is excited to present a new feature on our provider website to make it easier for providers to find information to treat out-of-area Blue Plan patients.

Effective October 1, 2010, providers will be able to look up the following information applicable to out-of-area Blue Plan patients:

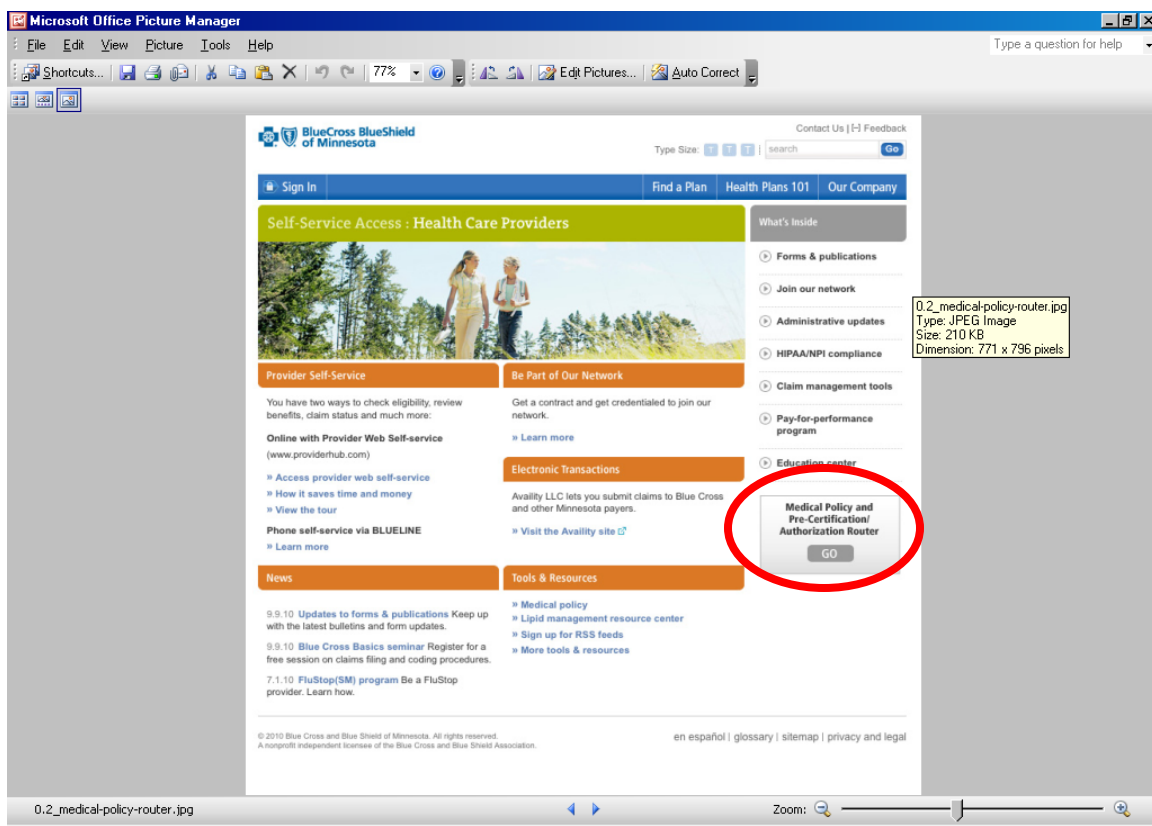
- Medical policy
- Pre-certification/pre-authorization information
- Contact information to initiate pre-certification/pre-authorization requests

We hope this new website functionality provides the information you need and is a valuable supplement to the information you currently receive when verifying patient's benefits and eligibility.

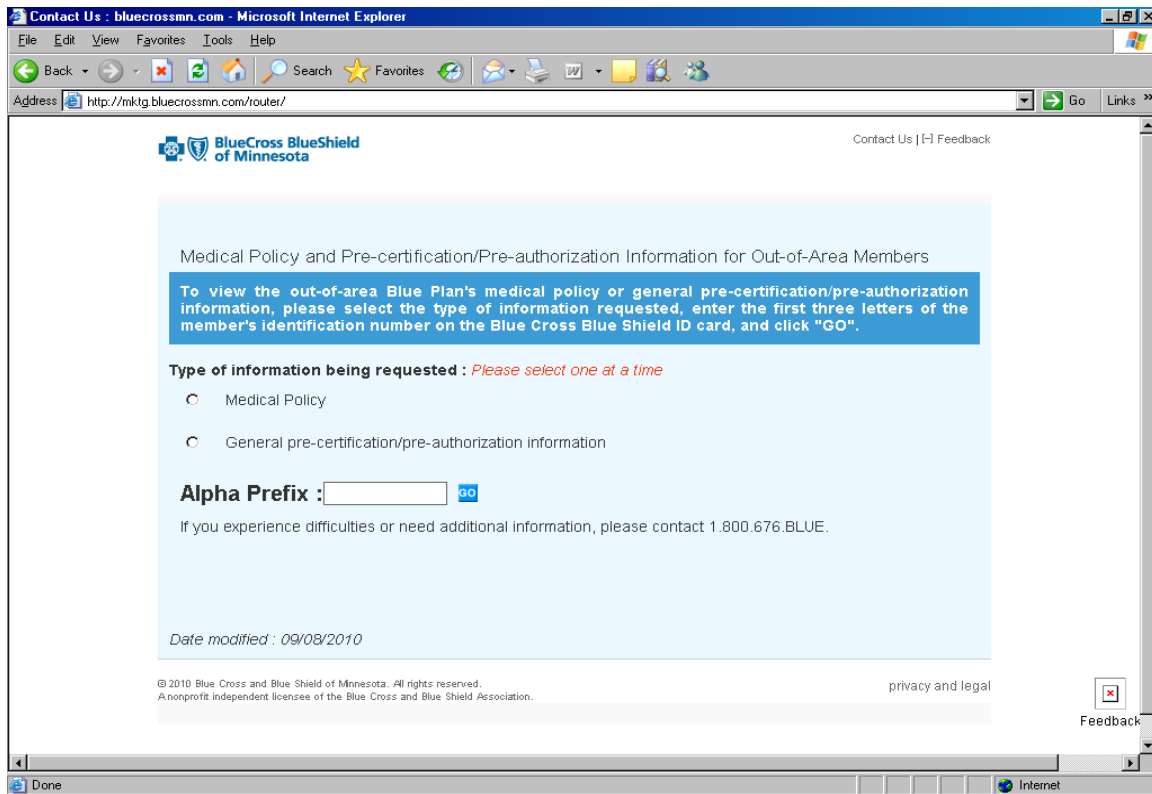
Note: This new functionality is NOT applicable to Federal Employee Program (FEP) or Medicare Advantage members.

How to access this information for your out-of-area patients

To access medical policy and pre-certification/pre-authorization information go to **providers.bluecrossmn.com**. For out-of-area Blue members, select Medical Policy PreCert/PriorAuth Router and click Go.



You will be taken to the page shown below where you select either medical policy or pre-certification/prior authorization and enter the patient's three letter alpha prefix as found on their member identification card.



Once you accept the requirements, you will be routed to the member's home plan where you can access medical policy or pre-certification/pre-authorization information.

Questions

If you have questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.