

Note: This Quick Points was revised on 9/25/12. See QP11-12 for the revision.

Quick Points



June 2, 2011

Clarification to ancillary claims through BlueCard® program (lab, DME and specialty pharmacy)

Blue plans* may contract with providers outside of their exclusive service area for services provided to local and BlueCard members within their own service area for independent clinical lab, durable/home medical equipment (DME) and self-administered specialty pharmacy. Blue plans may not contract for such services for their members who receive services outside of their service area.

Claims filing instructions

- **Lab** – providers who perform lab services should file the claim to the Blue plan in whose service area the specimen was drawn. The claim will be reimbursed based on provider's participation status with that Blue plan.
- **DME** – durable medical equipment providers should file claims to the Blue plan in whose service area the equipment or supplies were shipped to or purchased at if the location was a retail store. For example, if a DME device was delivered to a member in Massachusetts, then the claim should be filed with Blue Cross and Blue Shield of Massachusetts. The claim will be reimbursed based on provider's participation status with that Blue plan.
- **Specialty pharmacy** – self-administered specialty pharmacy providers should file the claim to the Blue plan where the ordering physician is located. The claim will be reimbursed based on provider's participation status with that Blue plan.

Ancillary providers meeting the criteria above are free to contract with Blue plans to which they are required to submit claims according to the protocol listed above.

Questions?

If you have any questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

* Each Blue plan is an independent licensee of the Blue Cross and Blue Shield Association