

PROVIDER QUICK POINTS

Provider information



July 19, 2012

Claims migration begins third quarter 2012

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is updating its claims systems to comply with federal and state requirements, enable new business functionality that meets the growing demands of the marketplace, control costs and to enable an expanded role as a health care company. Blue Cross' transition to a new claims system will begin with a series of "go live" dates beginning in the third quarter of 2012.

Provider impact

During our migration period you may receive multiple HIPAA 5010 Health Care Claim Payment Advice (835) files and electronic funds transfers (EFT) as each payment system will be producing these separately.

Do not reject or overlap these files assuming they are duplicates; each file will need to be received and posted by your systems, clearinghouses or internal processes.

Additional information

Please visit the bluecrossmn.com website for more information on the claims migration. If you have not already done so, sign up for the Really Simple Syndication (RSS) feed by selecting "Sign up for RSS feeds" in the "Tools and Resources" section of providers.bluecrossmn.com so you are alerted to new documents posted to our public website.

Questions?

If you have any questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.