

PROVIDER QUICK POINTS

Provider information



July 25, 2012

Payment date error on facility paper checks and 835 remits

Facility providers who receive paper checks may notice an incorrect payment date of August 6, 2012, on paper checks and 835 remittances processed this past weekend.

The correct check date should have been July 23, 2012. Blue Cross and Blue Shield of Minnesota has corrected this issue on future checks; however, Availity's Remit Reader will display the August 6, 2012, check/electronic fund transfer (EFT) date as found on remits that correspond to these checks. The check number or payment amount should be the criteria used to search for these remits. Production end cycle dates will correctly display the July 20, 2012, date.

Facility providers receiving electronic 835 remits may encounter problems processing the transaction within their practice management systems if they match the remit date against the check/EFT date (manual posting maybe needed).

EFTs were not affected by this issue, and for those providers receiving paper checks, the postdated paper checks can be deposited.

Questions?

If you have any questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.