

# PROVIDER QUICK POINTS

## Provider information



September 28, 2012

## MedicareBlue<sup>SM</sup> PPO (Regional PPO) nonrenewal notification

As of January 1, 2013, the MedicareBlue PPO plan will no longer be available to new members. In addition, members who currently have coverage under the MedicareBlue PPO plan will be disenrolled and must find new coverage. The Centers for Medicare & Medicaid Services (CMS) requires plans to notify members of the plan nonrenewal by October 2, 2012, and CMS will be sending a notice to members as well. Members may enroll in another plan during the Annual Enrollment Period (AEP), which begins on October 15, 2012, and ends on December 7, 2012. These members will also be eligible for a Special Enrollment Period (SEP) from December 8, 2012, through February 28, 2013. If enrollees do not select a new plan within the allotted periods, they will revert to Original Medicare coverage for their medical expenses effective January 1, 2013.

### Provider impact

MedicareBlue PPO claims, adjustment requests and provider appeals will be accepted and processed following the closure of the plan in accordance with your contractual agreement and CMS guidelines and requirements.

*Please note: This plan nonrenewal does not impact the MedicareBlue<sup>SM</sup> Rx (PDP) plan. The MedicareBlue Rx plan will continue to be available to members.*

### Questions?

For questions regarding provider contracts, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.

For questions regarding claim payments, adjustments or appeals, please contact MedicareBlue PPO customer service at **1-888-457-3009**.