

PROVIDER QUICK POINTS

Provider information



December 6, 2012

Provider cost data

The National Consumer Cost Tool (NCCT) is Blue Cross and Blue Shield of Minnesota's (Blue Cross) new transparency-related tool to help members navigate the health care delivery system. NCCT is designed to allow members to evaluate the total cost of specific medical procedures and common office visits.

The Blue Cross Provider Finder web tool will display updated provider cost estimates by procedure for outpatient, inpatient, diagnostic/other and office visits.

Providers can request a copy of their specific cost data report by sending an email to reports@bluecrossmn.com. Requests must include your contracted Blue Cross Internal Reference Number, or your provider name and address.

Questions and answers

1. What specific information will I receive on my cost data report?

Your report will contain the procedure name, the average cost and the cost range for that procedure.

2. How long will it take to receive my cost data report?

You should receive your report within seven business days.

3. How often is the cost data updated for procedures?

Updates are done quarterly, using your historical claims data.

4. How does AIM Specialty Health (AIM) use the cost data on NCCT?

Effective January 1, 2013, Anthem Blue Cross and Blue Shield members will be included in a national care management program for outpatient diagnostic imaging. The program is administered by AIM and during the clinical eligibility and benefit review process AIM will share the NCCT information with the ordering physician's office, as well as finding opportunities for members to maximize their benefits.

5. Can any provider request a copy of this cost data report?

No, reports are specific for each provider, and only Blue Cross participating providers can request access to their specific cost data report.

6. Who do I contact if I have questions after receiving my cost data report?

For data or methodology questions contact Paul Koehler via email at: Paul_R_Koehler@bluecrossmn.com.

For general program or display questions contact Colleen Dolan via email at: Colleen_M_Dolan@bluecrossmn.com.