

# PROVIDER QUICK POINTS

Provider information



February 7, 2013

## Reminder of ancillary provider claim submission for Platinum Blue<sup>SM</sup> (Cost) plan

Blue Cross and Blue Shield of Minnesota (Blue Cross) would like to remind participating providers of a change that impacts the way out-of-network nonpatient-driven care claims are being processed under the Platinum Blue Medicare (Cost) plan.

As previously communicated in Provider Quick Points QP11-12, in October 2012, Blue Cross made a change to the way they require claims from ancillary providers (independent clinical lab, durable medical equipment and specialty pharmacy) to be submitted. Previously, claims were sent to the Blue Cross plan in the state where the provider was located. Overall, the change requires the provider to file the claim to the Blue plan\* in whose service area the specimen was drawn (for lab), the ordering physician is located (for specialty pharmacy), or where the durable medical equipment item was shipped to/purchased from.

This change impacts the way out-of-network nonpatient-driven care claims are being processed. After further review, it has been verified that Medicare is the primary payer of these ancillary provider claims.

This notice serves as a reminder that services incurred by Platinum Blue subscribers outside of the network's service area, even nonpatient-driven care claims, should be sent to Medicare as the primary payer and then to Blue Cross as the secondary payer. Any claims submitted to Blue Cross without Medicare's coordination of benefit (COB) information will be denied as missing the Medicare payment information.

### Questions?

If you have questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.

\* Each local Blue Cross and/or Blue Shield plan is an independent licensee of the Blue Cross and Blue Shield Association.