

PROVIDER QUICK POINTS

Provider information



November 25, 2013

Provider cost data update

The National Consumer Cost Tool (NCCT) is a Blue Cross and Blue Shield of Minnesota (Blue Cross) transparency-related tool to help subscribers navigate the health care delivery system. NCCT is designed to allow subscribers to evaluate the cost of specific medical procedures and common office visits.

The Blue Cross Provider Finder web tool will display updated provider cost estimates by procedure for outpatient, inpatient, diagnostic/other and office visits effective January 1, 2014.

Providers can request a copy of their specific cost data report by sending an email to reports@bluecrossmn.com. Requests must include your contracted Blue Cross Internal Reference Number, or your provider name and address.

Questions and answers

1. What specific information will I receive on my cost data report?

Your report will contain the procedure name and your average cost for that procedure.

2. How long will it take to receive my cost data report?

You should receive your report within seven business days.

3. How often is the cost data updated for procedures?

Updates are done quarterly, using your historical claims data.

4. Can any provider request a copy of this cost data report?

No, reports are specific for each provider, and only Blue Cross participating providers can request access to their specific cost data report.

5. Who do I contact if I have questions after receiving my cost data report?

For data or methodology questions contact Paul Koehler via email at:

Paul_R_Koehler@bluecrossmn.com.

For general program or display questions contact Angie Pendred via email at:

Angela_R_Pendred@bluecrossmn.com.