

PROVIDER QUICK POINTS

PROVIDER INFORMATION



March 4, 2014

2014 HEDIS® (Healthcare Effectiveness Data Information Set) Provider Notification

On February 26, 2014, the Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) Health and Quality Management department mailed HEDIS notification letters to provider groups with ATTN: Medical Record Supervisor.

The notification letter included the following information:

- Within the next few weeks, Inovalon, Blue Cross's vendor responsible for all HEDIS medical record abstraction, will be contacting the Medical Record/Health Information Department at provider clinics to schedule appointments to review specific subscribers' medical records.
- In keeping with HIPAA and the Minnesota Department of Health (MDH) statutes relating to privacy, Inovalon will only request access to or receive data for Blue Cross subscribers and will limit requests to data specific to the HEDIS measure being reviewed.
- Inovalon will be conducting the medical record reviews either at the clinic site or, if there are less than 6 records to review or if the site prefers, Inovalon will request the needed information be sent to them by fax, electronic transfer device, or Fed Ex mail.
- Provider contract agreements with Blue Cross allow for medical record review, document retrieval, and chart abstractions in order to collect data for HEDIS reporting.

What is the purpose of this HEDIS notification letter?

- Inform providers that Inovalon, working on our behalf, will be coordinating arrangements for the annual HEDIS medical record abstraction audit, which will occur March through May 5, 2014.
- Assure providers that Blue Cross/Inovalon adheres to HIPAA statutes regarding disclosure of personal health information (PHI) and access to specific HEDIS data collection.

What is HEDIS and why is it important to Blue Cross?

- HEDIS is a government mandated set of measurements used to evaluate the health and quality of care provided to our subscribers.
- Many large employer groups consider HEDIS scores when choosing a Health Plan.
- Reporting HEDIS results annually is a requirement in our state and federal contracts and with the MDH and National Committee for Quality Assurance (NCQA) for accreditation purposes.

Who should providers contact with questions?

- Providers may contact the Blue Cross HEDIS Project Manager for questions - Sheila Dalen, RN, Project Manager at (651) 662-1170 or Sheila_m_dalen@bluecrossmn.com

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