PROVIDER QUICK POINTS
PROVIDER INFORMATION

BlueCross BlueShield
Minnesota

June 18, 2014

Access To ProviderHub Is Changing

As previously communicated in the June Provider Press, effective August 2, 2014, claim status, benefits and eligibility information will no longer be available on Provider Web Self-Service (ProviderHub). This information is currently available on Availity's 5010 HIPAA compliant Web Portal, and after the transition date, Availity will be the only portal resource for claim status and eligibility information for Blue Cross and Blue Shield of Minnesota (Blue Cross).

Transitioning these services to Availity will allow for secure portal transactions, streamline workflows and increase efficiencies with Blue Cross and other health plans.

Register with Availity
If you have not already registered with Availity, please do so at this time to be prepared for these access changes. To register, go to **Availity.com** and click on the "Get Started" button, and complete the online registration wizard.

Once you have logged into the secure portal, you'll have access to live or on-demand free interactive new user training, frequently asked questions, comprehensive help topics and other resources to help ensure you get the most out of your Availity experience.

For questions on registration, contact Availity Client Services at 1-800-Availity (**1-800-282-4548**) or send an email to support@availity.com.

Note: If you are already using the Availity Web Portal, no additional registration is needed. Please continue to use Availity as you have been.

Additional information
The Primary Access Administrator (PAA) at your office is responsible for maintaining user access, and for assigning your access to specific robust features Availity has to offer. To identify the PAA for your organization, you may log on to the Availity portal and click "Who controls my access" to view the name of your Primary Access Administrator (PAA).

Questions?
If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.