

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



August 12, 2014

### Reformatted Medical and Behavioral Health Policies

Blue Cross and Blue Shield of Minnesota's (Blue Cross) Medical and Behavioral Health policies were recently reformatted. As part of the update, the following statements were added to the Coverage section of the policy:

Blue Cross and Blue Shield of Minnesota medical policies apply generally to all Blue Cross and Blue Plus plans and products. Benefit plans vary in coverage and some plans may not provide coverage for certain services addressed in the medical policies.

Medicaid products and some self-insured plans may have additional policies and prior authorization requirements. Receipt of benefits is subject to all terms and conditions of the member's summary plan description (SPD). As applicable, review the provisions relating to a specific coverage determination, including exclusions and limitations. Blue Cross reserves the right to revise, update and/or add to its medical policies at any time without notice.

For Medicare NCD and/or Medicare LCD, please consult CMS or National Government Services websites.

Refer to the Pre-Certification/Pre-Authorization section of the Medical Behavioral Health Policy Manual for the full list of services, procedures, prescription drugs, and medical devices that require Pre-certification/Pre-Authorization. Note that services with specific coverage criteria may be reviewed retrospectively to determine if criteria are being met. Retrospective denial of claims may result if criteria are not met.

The statement, *Pre-Certification/Pre-Authorization: Yes/No/Not applicable*, has been removed from all policies. Through feedback we learned that this statement was at times confusing, it did not address product specific variability and was not applicable to all situations.

### Accessing Pre-Certification and Pre-Authorization Lists

Applicable product specific Pre-Certification/Pre-Authorization (PA) lists can be accessed via the Blue Cross and Blue Shield of Minnesota provider link:

- Access [providers.bluecrossmn.com](http://providers.bluecrossmn.com)
- Under Tools and Resources, select Medical policy, then acknowledge the Acceptance statement
- Select View All Active Policies
- Select the applicable Pre-Certification/Pre-Authorization list (Commercial, MN Government Programs, or Medicare Plans)

**Please note that "Policy" statements have not changed.**

### Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.