

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 25, 2015

EquiClaim to Perform High-Cost Drug Audits

Blue Cross and Blue Shield of Minnesota (Blue Cross) has contracted with EquiClaim to perform reviews of high-cost drug claims administered in physician offices and outpatient hospital settings. EquiClaim's RxI Service helps manage high-cost injectable and specialty pharmaceuticals through the validation of the clinical, contractual and financial components of a claim.

EquiClaim clinical expertise

EquiClaim's High-Cost Drug Auditors are experienced with claims systems and adjudication, audit expertise, audit methodologies and contract reimbursement methodologies.

EquiClaim also specializes in the professional and clinical understanding of codes, dosing, packaging, stability, units and pharmaceutical calculations.

High-Cost drug audit process:

1. Claims are screened for specific HCPCS codes and selected for audit;
2. Claims are then reviewed to verify actual physicians' orders, validating drug, dosage, frequency and length of therapy (if necessary);
3. Auditors then perform pharmaceutical calculations, reconcile correct product and package size and verify correct units of high-cost drugs billed;
4. An audit report with supporting detail and a request for overpayment refund, if applicable, is sent to the provider for review. Audited claims will not exceed eight months from the claim paid date.

Providers are eligible to appeal; if you believe any part of an audit is incorrect, you should provide additional supporting documentation within thirty (30) days to EquiClaim.

Medical record request process

- If necessary, EquiClaim will request copies of the patient medical records.
- The Provider should submit records within 30 days of the letter request date.
- Records may be submitted electronically on CD or via secured file transfer protocol.
- Fax submissions may be transmitted to **781-878-2276** or mailed to:
EquiClaim, Inc.
600 Cordwainer Drive, 3rd Floor
Norwell, MA 02061
- Any questions should be directed to the EquiClaim contact on the patient medical record request.

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