

April 24, 2008

Intensive Residential Treatment Service (IRTS)

In accordance with a 2007 legislative change to adult mental health crisis response services, Blue Cross and Blue Shield of Minnesota and Blue Plus will reimburse certain categories of providers for these services which were formerly reimbursed through the Minnesota Department of Human Services (DHS). Also, please refer to previous Provider Bulletins P10-07 dated May 16, 2007, and P16-07 dated July 27, 2007 titled "Adult Rehabilitation Mental Health Services (ARMHS)." Both Bulletins are available online at bluecrossmn.com.

This change was effective for all enrollees in the Prepaid Medical Assistance Programs (PMAP), Minnesota Senior Health Options (MSHO) and Minnesota Disabled Health Options (MnDHO). Crisis response services include:

- Crisis assessment
- Crisis intervention
- Crisis stabilization
- Community intervention

The purpose of this bulletin is to summarize provider eligibility, member eligibility and operational requirements for Blue Plus providers of these services.

All members of the following Blue Plus products are eligible to receive these services:

- Blue Advantage (Blue Plus PMAP, GA/GAMC, Minnesota Senior Care and Minnesota Senior Care Plus)
- MinnesotaCare
- SecureBlue
- CareBlue

Group numbers for these products are listed on the next page.

Please route this bulletin to other interested staff.

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Blue Plus

Products	Group Numbers
Blue Advantage <ul style="list-style-type: none"> Added for 2008 	PP011, PP012, PP014, PP015, PP016, PP017, PP021, PP022, PP024, PP025, PP026, PP027, PP031, PP032, PP034, PP035, PP036, PP037 <ul style="list-style-type: none"> PP081, PP082, PP084, PP091, PP092, PP094
Minnesota Senior Care	PP041, PP042, PP044, PP051, PP052, PP54, PP061, PP062, PP064, PP071, PP072, PP074
Minnesota Senior Care Plus (new groups for 2008)	PP055, PP056, PP075, PP076
MinnesotaCare Expanded	PP111, PP112, PP151, PP152
MinnesotaCare Basic Plus, Basic +1, Basic +2 (added for 2008)	PP121, PP122, PP131, PP132, PP141, PP142, PP161, PP162, PP163, PP164
SecureBlue (MSHO)	PP200, PP201, PP202, PP210, PP215, PP220, PP221, PP222, PP230, PP240, PP241, PP242, PP245, PP246, PP247, PP250, PP255, PP260, PP261, PP262, PP270, PP280, PP281, PP282, PP290
CareBlue (added for 2008)	PP300, PP301, PP302, PP303, PP304, PP305, PP306, PP310, PP311, PP312, PP313, PP320, PP321

South Country Health Alliance (SCHA)

Products	Group Numbers
PMAP <ul style="list-style-type: none"> Added for 2008 	PF015, PF021, PF022, PF023, PF025, PF035 <ul style="list-style-type: none"> PF081, PF091
Minnesota Senior Care Plus	PF041, PF051, PF061, PF071, PF072
MinnesotaCare Expanded	PF151
MinnesotaCare Basic Plus, Basic +1, Basic +2 (added for 2008)	PF121, PF131, PF161
Minnesota Senior Care Complete (MSHO)	PF000, PF001, PF002, PF003, PF004, PF005, PF006, PF007, PF008, PF009, PF200, PF202, PF204, PF206, PF208, PF210, PF212, PF214, PF216, PF218, PF304, PF305, PF314, PF324
AbilityCare (added for 2008)	PF500, PF501, PF502, PF510, PF511, PF520, PF540, PF541, PF542

Members with commercial coverage may be eligible to receive these services. Please verify member eligibility using one of the resources described below under **Member eligibility**.

Provider eligibility

Assertive community treatment (ACT)

To provide this type of treatment, providers must:

- Be certified by DHS to provide ARMHS (Adult Rehabilitation Mental Health Services)
- Be a participating provider with Blue Cross

Providers eligible to provide these services include multi-specialty clinics, Rule 29 clinics, Blue Cross designated behavioral health clinics, psychiatrists, psychologists, clinical nurse specialists in psych, licensed social workers, licensed marriage & family therapists, and psychiatric nurse practitioners.

Intensive residential treatment services (IRTS) and residential crisis

To provide this type of treatment, providers must:

- Be licensed under Rule 36
- Have DHS approval
- Be a participating provider with Blue Cross

Member eligibility

Providers are expected to check the member's eligibility before rendering services. Resources available for verification include:

- MN-ITS

www.mn-its.dhs.state.mn.us

- EVS

1-800-657-3613

- Provider Web Self-Service

www.providerhub.com

- Behavioral Health Service

1-800-469-1110

Access to services

Direct access to contracted providers

- No prior authorizations required
- No referrals required

Non-contracted providers must obtain a referral from behavioral health services at 1-800-469-1110 prior to delivering treatment.

Billing for ACT

- Services must be billed on a CMS-1500 form or 837P
- Use HCPCS code H0040 (ACT Program per diem)
- For each line item billed, an individual mental health professional or mental health rehab professional provider number must be submitted in Field 24J

Billing for IRTS

MHCP members

- Services must be billed on a CMS-1450 form (UB-04) or 837I
- Use revenue code 1001 with a \$0.00 charge
- Use revenue code 0905 and HCPCS code H0019 with a program charge

Commercial members

- Services must be billed on a CMS-1450 form (UB-04) or 837I
- Use revenue code 1001 with an all-inclusive charge

Billing for residential crisis

MHCP members

- Services must be billed on a CMS-1450 form (UB-04) or 837I
- Use revenue code 1000 with a \$0.00 charge
- Use revenue code 0905 and HCPCS code H0018 with a program charge

Commercial members

- Services must be billed on a CMS-1450 form (UB-04) or 837I
- Use revenue code 1000 with an all-inclusive charge

Questions?

If you have questions, please contact behavioral health services at 1-800-469-1110 or provider service at (651) 662-5200 or 1-800-262-0820.