

Note: This Bulletin was updated on 12/1/09. See Bulletin P5R1-09 for the update.

# BULLETIN

Blue Cross and Blue Shield of Minnesota  
and Blue Plus

March 17, 2009

## Residential substance abuse admission and concurrent review process change

Blue Cross and Blue Shield of Minnesota and Blue Plus are implementing a change in the preadmission notification (PAN) process to ensure that Blue Cross members receive the appropriate quality and level of care for substance abuse services.

### PAN requirements

Effective July 1, 2009, a PAN will be **required** for all residential substance abuse services, including services that were previously determined to be halfway house or extended care. Coverage for services is based on the specifics of each member's benefits. The PAN requirement is for all members who are enrolled in a fully insured plan or Minnesota Health Care Program.

### Concurrent review

In addition to the PAN requirements, at day 21 of an inpatient/residential stay, a concurrent review will be **required** with a medical necessity review. Blue Cross will conduct the medical necessity review based on an updated completion of the Department of Human Services (DHS) Dimensions Criteria and the submission of a current individualized treatment plan.

A copy of the DHS Dimensions Criteria and Assessment is located on the DHS website at <http://edocs.dhs.state.mn.us/lfserver/Legacy/DHS-2794-ENG>

### PAN form

If you have provider web self-service, submit the PAN request electronically by creating an admission notification on [www.providerhub.com](http://www.providerhub.com). A copy of the PAN form is also available on the Blue Cross website at [bluecrossmn.com](http://bluecrossmn.com). For providers that do not have provider web self-service, the PAN form should be faxed to (651) 662-7006.

### Blue Cross policy

Failure to comply with the PAN or concurrent review requirements within 10 business days from the request will result in claims being denied as provider liability.

### Questions?

If you have questions, please contact provider service at (651) 662-5200 or 1-800-262-0820.