

Note: This Bulletin was revised on 11/22/10. See Bulletin P35R1-10 for the revision.

Bulletin



October 13, 2010

Discontinuation of paper remittances

Background

Effective December 15, 2009, Minnesota Statute 62J.536 required all health care providers to accept from group purchasers the health care payment and remittance advice transaction (835). The statute further allows the use of web-based technology for complying with the requirements as long as the data content and rules of the Minnesota Uniform Companion Guides are followed.

Change to remittance policy

Beginning on December 1, 2010, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will no longer print and mail *any* paper remittances. Providers will also not be able to obtain a printed copy of the remittance through provider services except for remittances produced before February 2010. Providers must register through Availity to receive the electronic 835 **or** register for access to our provider portal, provider web self-service (PWSS) to view their remittance information. Providers can register for both options. The full on-line view through the portal via PWSS was available as of September 22, 2010.

What action must I take?

- If you already receive the electronic 835 or have access to PWSS, you do not need to take any action to continue to access your remittances.
- If you do not receive the electronic 835, you will have to retrieve your remittances after December 1, 2010, from PWSS.
- If you do not currently receive an electronic 835 **or** have PWSS access, you must register for one (or both) of these methods by December 1, 2010, to obtain your remittance advice.

To register to receive the electronic 835 transaction, trading partners and providers must go to **availity.com**.

To register to access an on-line remittance on PWSS, register at **providerhub.com**

Please note that it may take up to 30 days to obtain access through PWSS so register now!

Additional information

For more information on standard electronic formats, access the Minnesota Administrative Uniformity Committee (AUC) website at **health.state.mn.us/auc**.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.