

# Bulletin



November 8, 2010

## BlueLink TPA remittance advice will no longer include reconciliation information

### Change to remittance policy

In addition to the October 13, 2010, Provider Bulletin P35-10, “Discontinuation of paper remittances,” BlueLink TPA will no longer include reconciliation activity on the remittance advice for BlueLink TPA members effective December 1, 2010. Providers can expect to receive a separate remittance reconciliation report when the provider adjustment codes of “FB” or “WU” are on the 835 transaction. Please note: The reconciliation report will **not** be available through provider web self-service (PWSS). Additionally, at a later date a “how to” guide to interpreting the reconciliation report will be made available on the BlueLink TPA website at **bluelinktpamn.com**.

As a reminder, providers must register through Availity to receive the electronic 835 **or** register for access to the provider portal, provider web self-service (PWSS) to view their remittance information. Providers can register for both options. The full on-line view of the remittance advice through the portal via PWSS was available as of September 22, 2010.

### Questions?

If you have questions, please contact provider services at **(651) 662-5940** or toll free at **1-800-365-2735**.