

Bulletin



November 22, 2010

Revision to Discontinuation of paper remittances

The information in this bulletin replaces Bulletin P35-10 entitled “Discontinuation of paper remittances” that was issued on October 13, 2010. The previous bulletin stated that effective December 1, 2010, Blue Cross would no longer print and mail any paper remittances. Blue Cross has decided to delay the paper remittance discontinuation until 2nd quarter 2011.

Background

Effective December 15, 2009, Minnesota Statute 62J.536 required all health care providers to accept from group purchasers the health care payment and remittance advice transaction (835). The statute further allows the use of web-based technology for complying with the requirements as long as the data content and rules of the Minnesota Uniform Companion Guides are followed.

Change to remittance policy

Beginning 2nd quarter 2011, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will no longer print and mail **any** paper remittances. This change includes remittances from BlueLink TPA. Providers will also not be able to obtain a printed copy of the remittance through provider services except for remittances produced before February 2010. Providers must register through Availity to receive the electronic 835 **or** to view their remittance information. Providers can register for both options. The full online view through the portal via Availity is available as of November 22, 2010.

What action must I take?

- If you already receive the electronic 835 or have access to our provider portal, provider web self-service (PWSS), you do not need to take any action to continue to access your remittances.
- If you do not receive the electronic 835, effective no later than 2nd quarter of 2011 you will have to retrieve your remittances from the Availity provider portal.
- If you do not currently receive an electronic 835 **or** have PWSS access, you must register with Availity before 2nd quarter 2011, to obtain your remittance advice.

To register to receive the electronic 835 transaction, trading partners and providers must go to **Availity.com**.

To register to access an online remittance on Availity, register at **Availity.com**.

Register now!

Additional information

A more specific date regarding the discontinuation of paper remittances will be sent to you in early 2011.

For more information on standard electronic formats, access the Minnesota Administrative Uniformity Committee (AUC) website at **health.state.mn.us/auc**.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or toll free at **1-800-262-0820**.