Bulletin



Interpreter services quality initiative state statute

Effective January 1, 2011, in order to comply with Minnesota Department of Human Services requirements (in accordance with Minnesota State Statute Sec. 144.058), any interpretation services provided to Blue Plus Minnesota Health Care Program members must be rendered by a registered and rostered interpreter with proper certification.

All providers contracted with Blue Plus for provision of interpretation services are accountable for ensuring that interpreters employed by or contracted with their agency meet these requirements.

Services provided by interpreters who do not meet the qualifications outlined in the statute are ineligible for payment and should not be billed to Blue Plus. Interpreters that are not properly qualified cannot bill either Blue Plus or the member.

Interpreter services are only available to Minnesota Health Care Program members.

Please refer to the statute for further information.

Questions?

Please contact provider services at (651) 662-5200 or toll free at 1-800-262-0820.